



Mobile phones from Hong Kong, machine parts for Canada, paper from Sweden, factory equipment going to China, or Italian marble bound for India – these examples represent only a small fraction of the wealth of wares and goods dispatched and transported worldwide every day. Logistics spans the globe and extends deep into every industry imaginable. Keeping track of it all, that is the expertise of the forwarding and logistics merchant.

Forwarding and logistics merchant m/f

Job description:

A forwarding and logistics merchant is responsible for effecting the smooth and cost-effective carriage of goods. Regardless of whether it is transport by land, sea or air, and no matter what needs to be shipped – a tiny computer chip or a complete manufacturing plant. Essential to the logistical process, forwarding and logistics merchants are key personnel at over 500 freight forwarding companies in Hamburg.

The 3-year training programme covers the individual functions, while also looking at the big picture. Gaining a comprehensive understanding of the entire logistics chain is the educational objective: advising customers, providing quotes, preparing and closing contracts, complying with customs regulations, planning, harmonising and monitoring schedules, as well as resolving any problems that may arise, or settling claims for damage incurred in transport or storage.

There is a wide range of possibilities for further specialised training, from additional qualifications to postgraduate studies. There are no limits to your career options.

Requirements:

Applicants to the training programme for forwarding and logistics merchants should have attained an intermediate secondary school leaving certificate with a good grade point average, or even a baccalaureate or technical college entrance qualification.

Companies are seeking applicants who have a proactive mindset and approach, function well within a team environment, are outgoing and enjoy interacting with people. They should be able to cope with stress, be flexible, and work independently and responsibly. Foreign language skills, e.g. in English or other languages, are always advantageous. Furthermore, intercultural competence is an essential requirement for this profession in which frequent contact with foreign customers demands the respectful treatment of persons from different cultural backgrounds.

Remuneration:

Trainees are paid by a graded scale according to their year of training. In the first year, they can expect a monthly salary of EUR 700 to EUR 725. This varies from one company to another and also depends on applicable collective wage agreements.

The job description and line of work sound interesting? Why not apply for vocational training at one of 500 freight forwarding companies in the Hamburg Metropolitan Region! More information on the programme is provided at www.logistik-lernen.hamburg.